**Terms & Conditions**

Alliance 24/7 Vehicle Recovery & Transportation has three different sets of Business Terms, each applicable dependant on what service you use. If you use our Auction model, whereby you post a job and wait for quotes, you will be bound by our “Breakdown Assistance Terms and Conditions”.

If you use our Instant Price model, where prices are instantly viewable in our Calendar, you will instead be bound by either our “Instant Prices for Business Customers” or “Instant Prices for Private Customers” terms and conditions depending on what sort of customer you are. Definitions can be found in both sets of Terms and Conditions.

If you are unsure which terms apply to you, please call our team on 020 3633 3303 who will happily elaborate.

Terms and Conditions

We like to be as transparent as possible with all of Our customers, We would therefore like to draw your attention to clause 8 where we set out Alliance 24/7 Vehicle Recovery & Transportation’s and our Partners’ liability to you and in particular where it may be limited.

1. These Terms

What These Terms Cover.

These are our terms and conditions (**Terms**) on which we, on behalf of our Partners, agree to supply the Transport Services to you, and we supply the Booking Services to you, as a Private Customer.

Why You Should Read These Terms.

Please read these Terms carefully before you submit your booking to Alliance 24/7 Vehicle Recovery & Transportation. These Terms include, but are not limited to, explaining who Alliance 24/7 Vehicle Recovery & Transportation are, our Booking Services, the Transport Services provided by our Partners, the contract between you and Alliance 24/7 Vehicle Recovery & Transportation and the contract between you and our Partners.

Definitions Used In These Terms.

**Alliance 24/7 Vehicle Recovery & Transportation Site**: our website, which can be found at [www.alliance-recovery.co.uk](http://www.alliance-recovery.co.uk)

**Booking**: acceptance of your Booking Request by Alliance 24/7 Vehicle Recovery & Transportation.

**Booking Request**: the request for Transport Services by completing and submitting a Booking Request Form.

**Booking Request Form**: the listing process on the Alliance 24/7 Vehicle Recovery & Transportation Site which you will complete and submit to Alliance 24/7 Vehicle Recovery & Transportation and provides Alliance 24/7 Vehicle Recovery & Transportation with the information we require to provide you with the Alliance 24/7 Vehicle Recovery & Transportation Quote.

**Booking Services**: Our provision of our website and the booking technology, which connection you to Our Partners and enables you to book Transport Services.

**Comprehensive Inventory List**: a full and complete list of all vehicles and inventory to be transported by us or our Partners.

**Contract**: a binding contract incorporating these Terms is created between you, Us (in our own capacity) for the provision of the Booking Services and Us on behalf of Our Partner for the Transport Services, once We have accepted your Booking Request, provided you with an Alliance 24/7 Vehicle Recovery & Transportation Quote and you have confirmed that you wish to proceed with a Price Option.

**Edit**: An edit refers to the shall mean any amendment or, change or exclusion of the chosen service to any aspect of the delivery of the Transport Services to be provided to include but not be limited to: dates, timeslots, contact details, addresses (Collection and Delivery), vehicle make, vehicle model, or any special instructions.

**International**: Transport Services provided outside, or which cause Our Partners to provide any part of the Transport Services outside, of the United Kingdom.

**Insurer**: TradeX

**Job Number**: upon confirming your Booking Request, Alliance 24/7 Vehicle Recovery & Transportation will assign you a Job Number allocated to your Booking.

**Job Sheet**: the job sheet provided as confirmation that the (Transport Services) were completed, and Services were provided to a satisfactory standard.

**Partner/Partners**: transport providers who agree to provide the Transport Services to you in accordance with the terms of the Contract and for whom Alliance 24/7 Vehicle Recovery & Transportation acts as agent.

**Price**: the price payable by you to Us (on behalf of our Partner) for the Transport Services based on acceptance of a specific Price Option together with any agreed amendments.

**Private Customer**: you are a Private Customer if you are an individual and you are entering into an agreement for the provision of the Services, wholly or mainly for you personally and not for use in connection with your trade, business, craft or profession.

**Services**: the Transport Services or the Booking Service as the case may be.

**Transport Services**: the services by which our Partners will transport Your goods by road.

**Urgent Booking**: a Booking made with less than forty eight hours’ notice.

### 2. Information About and How To Contact Alliance 24/7 Vehicle Recovery & Transportation

##### Who we are?

We are MutraCorp LTD, a company registered in England. Our registered office is at 61 Vallence Wood Road, Dagenham, London, RM8 3AS.

How to Contact Us?

You can contact Our Customer Care Team by:

* telephone: 020 3633 3303;
* post: Alliance 24/7 Vehicle Recovery & Transportation, 61, Vallence Wood Road, Dagenham, London, RM8 3AS;
* email: contact@alliance-recovery.co.uk; or
* visiting the [Alliance 24/7 Car Recovery Services - Call us now for help! (alliance-recovery.co.uk)](https://www.alliance-recovery.co.uk/)

##### How Alliance 24/7 Vehicle Recovery & Transportation Will Contact You.

If we have to contact you, We will do so by telephone, in writing to the email or postal address provided in your Booking Request Form or by text message to the mobile number provided in your Booking Request Form.

Private Customers.

As a Private Customer, when you enter into the Contract with Alliance 24/7 Vehicle Recovery & Transportation, it will be on the basis that Alliance 24/7 Vehicle Recovery & Transportation, is acting as the Partner’s agent for the purpose of contracting the Transport Services. This means that we are not responsible for the provision of the Transport Services and have no liability to you for them. Alliance 24/7 Vehicle Recovery & Transportation are entitled and authorised by our Partners to enter into this Contract with you on their behalf and to arrange the Transport Services as their agent. This Contract sets out the contractual terms between you and the Partner. As payment to us for acting as agent, we retain the sum which is the difference between the Price paid by you and the price charged by the Partner.

* You acknowledge and accept that Alliance 24/7 Vehicle Recovery & Transportation does not provide Transport Services to Private Customers and that by providing you with a Booking Service to connect to Partners, We are simply acting as agent (and intermediary) between you and our Partner.

The Alliance 24/7 Vehicle Recovery & Transportation Quote.

* As part of the Booking Service, Alliance 24/7 Vehicle Recovery & Transportation will supply you with a number of Price Options which shall reflect the information provided by you when completing the Booking Request Form. The Price Options will vary depending upon when they are requested and the desired collection and/or completion date.
* As part of the Booking Service, Alliance 24/7 Vehicle Recovery & Transportation will accept amendments up to forty eight hours prior to the date that Transport Services are required. However, you may incur additional charges in relation to such changes. If on arrival at the address provided by you, the Partner cannot gain access to the premises and you are un-contactable by telephone (using the number provided by you on the Booking Request Form), the Partner shall be entitled at its discretion to cease provision of the Transport Services and/or cancel the Transport Services if you cannot be reached and access gained within 15 minutes. In this case, you shall not be entitled to receive a refund and any sums due for Services that you have not yet paid for shall become immediately due and payable.
* For any amendments made less than forty eight hours prior to the date that Transport Services are required where we are able to accommodate these changes, you will incur additional charges.
* If Our Partner arrives at the final destination for the delivery of the vehicle and are unable to deliver that vehicle within fifteen minutes, then Alliance 24/7 Vehicle Recovery & Transportation shall be entitled to charge (on its behalf) a storage cost of £20 per day. If after ninety days the vehicle still remain within our possession then we shall be entitled to sell the vehicle or deal with them as we think reasonable.
* Additional charges may apply if the Transport Services required and subsequently booked differ upon the arrival of the Partner.
* If the Transport Services required are materially different to those in the Booking Request Form, the Partner shall have the right to terminate the Contract.
* Fees or taxes payable to any government bodies (if moving vehicles abroad), customs duties or port storage charges are not included in your quote. Neither Alliance 24/7 Vehicle Recovery & Transportation nor the Partner is responsible for such costs.
* Any additional charges incurred by you under these Terms, if not already paid for by you, shall be due and payable five days from the date that the Transport Services were provided.
* If you have any questions or wish to discuss any of the additional charges referred to in this clause, please contact our Customer Care team.

##### If ‘’Alliance 24/7 Vehicle Recovery & Transportation’’ does not accept Your Booking Request.

If Alliance 24/7 Vehicle Recovery & Transportation is unable to find a Partner who will undertake the Transport Services, or such Partner decides not to accept your Booking Request, you will be notified as soon as possible in writing or by telephone. As part of the Booking Service, Alliance 24/7 Vehicle Recovery & Transportation will use its reasonable endeavours to try and find another Partner to undertake the Transport Services on your behalf. Accepting your Booking Request is at Alliance’s and / or its Partner’s discretion.

##### Your Job Number.

Upon confirming your Booking Request, Alliance 24/7 Vehicle Recovery & Transportation will assign and notify you of the Job Number allocated to your Booking. Please reference this number when contacting Alliance 24/7 Vehicle Recovery & Transportation.

### 3. Services and Our Contract with You

##### Your Booking.

As set out above, as part of the Booking Services, Alliance 24/7 Vehicle Recovery & Transportation will supply you with Price Options dependent on your requirements notified in the Booking Request Form. The information you provide on the Booking Request Form is used to produce the Price Options any alteration to the information supplied on the Booking Request Form may subsequently alter the Price. Accepting a particular Price Option that best suits your needs and supplying Alliance 24/7 Vehicle Recovery & Transportation with your payment details creates a contract between you and Alliance 24/7 Vehicle Recovery & Transportation and Our Partner (Contract) and grants us authority to confirm to the relevant Partner that you have accepted the Price Option and that they will undertake the Transport Services for you at the agreed Price.

Services

* The Partner will arrive at the address provided by you and on the date agreed in your Booking or any subsequent date and time notified by you to us and Alliance 24/7 Vehicle Recovery & Transportation confirm their acceptance of such change. Please note that any proposed change to the date and time that the Transport Services are to be provided may result in a change to the Price, which will be notified to you in advance of the Transport Services being undertaken.
* The Partner will load and deliver only the vehicles agreed in the Comprehensive Inventory List. Neither Alliance 24/7 Vehicle Recovery & Transportation nor the Partner is liable for vehicles loaded that were not included in your Comprehensive Inventory List or for any miscalculations in relation to Truck Size on your Booking Request Form.
* Please note that if you wish to make any changes to the Booking, including on the day that the Transport Services are undertaken, all payments must be made to Alliance 24/7 Vehicle Recovery & Transportation in accordance with Clause 6.1. Our Partners are not authorised to accept any payments directly.
* The Partner will deliver your vehicle in the same condition it was or made ready for transportation. If you (acting reasonably) believe that damage to your vehicle was caused by the Partner, written notification including genuine evidence of the damage and loss of value is required within seven days of the Transport Services being completed. Outside of this time frame, neither Alliance 24/7 Vehicle Recovery & Transportation nor the Partner is liable.
* The Price Options shall include vehicle price, vehicle weight, driver costs and fuel unless otherwise stated. Please review the Alliance 24/7 Vehicle Recovery Site and/or contact our Customer Care Team for details of additional services and the prices of any additional services Alliance 24/7 Vehicle Recovery & Transportation can offer.
* Alliance 24/7 Vehicle Recovery & Transportation reserves the right for environmentally friendly reasons to deliver the vehicle on a truck containing other customer vehicles so as to pool resources and limit pollution.
* Any estimated delivery times or live tracking information given by Alliance 24/7 Vehicle Recovery & Transportation or a Partner is for guidance only and should not be relied upon.

Services Not Provided.

* Alliance 24/7 Vehicle Recovery & Transportation will not do anything to put our Partners in danger. For example, Alliance 24/7 Vehicle Recovery & Transportation Partners will not enter any premises unless properly lit, floored and where safe access is provided.
* The Partners will not transport people, unless agreed by Alliance 24/7 Vehicle Recovery & Transportation in writing prior to your Booking Request being accepted. The Partners will not agree to do anything where they do not have the requisite qualifications.
* The Partners will not transport stolen vehicles or parts. Alliance 24/7 Vehicle Recovery & Transportation and its Partners shall report such vehicles to the relevant authorities, where required to do so.
* For the avoidance of doubt our Partners shall not be obligated to drive for more than nine hours per day. It is at their discretion if they choose to do so, and subject to ensuring the safety and wellbeing of their drivers and ensuring that they are only providing Transport Services in accordance with any applicable legislation.

Additional Services

* The Partners or Alliance 24/7 Vehicle Recovery & Transportation may supply additional services (which must be booked through Alliance 24/7 Vehicle Recovery & Transportation) which include but are not limited to; Comprehensive Insurance Cover (see clause 9), loading and unloading, transportation for vehicles. If you require additional services, these must be booked in accordance with these Terms.
* For further details and to book additional services, please visit our Alliance 24/7 Vehicle Recovery & Transportation Site or speak with one of our Customer Care team on 020 3633 3303. If you decide to book such additional services they will be covered by these Terms.

##### The Service Provider

The Services will be provided by one of the Partners. The Partners are approved by our dedicated Partner management team and are assessed by the Alliance 24/7 Vehicle Recovery & Transportation team for suitability and eligibility.

### 4. Services Outside Of the United Kingdom

You must, at your own cost, obtain all documents, permits, permissions, licences and customs documents necessary for us to be able to undertake the Transport Services required.

Alliance 24/7 Vehicle Recovery & Transportation’s Partners will not transport any vehicles that require a special licence or government permissions for export and/or import.

The Alliance 24/7 Vehicle Recovery & Transportation Quote will include a time estimate for transit. Times can vary when vehicles are being transported. Alliance 24/7 Vehicle Recovery & Transportation will keep you updated with any material changes but will not be liable for any damage which may occur as a result of delays in transit times, unless they are as a result of Alliance 24/7 Vehicle Recovery & Transportation or the Partner’s negligence.

6. Customer Obligations

By entering into the Contract you must comply with the following obligations. If you fail to comply with these obligations, neither Alliance 24/7 Vehicle Recovery & Transportation nor the Partner is liable to you for any losses incurred.

* You must guarantee that the vehicle transported belong to you and that if anyone has legal interest in the vehicle, you have their permission to transport it.
* You must provide Alliance 24/7 Vehicle Recovery & Transportation with your current telephone number and email address. If these contact details change, you must let Us know immediately. Correct and precise addresses for pickup and delivery locations are compulsory.
* Advise Alliance 24/7 Vehicle Recovery & Transportation in advance of where the vehicle is located, if you are not there, is it drivable or not.
* Accessibility information for both pickup and delivery locations is compulsory at the time of Booking.
* You will be present or represented upon collection, loading, unloading and delivery of your vehicle.
* Payment details for all Services must be given on completion of the Booking Request Form by credit or debit card. Once your Booking Request Form has been confirmed, the total sum payable will be taken from your credit or debit card. Payment is made directly to Alliance 24/7 Vehicle Recovery & Transportation acting as agent on behalf of the Partner for the Transport Services.
* Copy invoices may be obtained from Alliance 24/7 Vehicle Recovery & Transportation upon request.

7. Cancellation & Postponement

Consumers Statutory Cancellation Right

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 are not applicable to service contracts which provide for the transport of goods on a specific date or period for performance.

Postponement & Cancellation by The Customer.

If you wish to postpone or cancel the Contract please notify us, in writing as soon as possible. If you cancel by telephone we will write to you confirming cancellation. All postponement and cancellation charges are charged as follows:

* Vehicle Transport Services

If a Transport Service is booked and Alliance 24/7 Vehicle Recovery & Transportation receives notice in writing or by telephone more than forty eight hours before the date that the Transport Services are due to be provided, there will be no charge.

If a Transport Service is booked and Alliance 24/7 Vehicle Recovery & Transportation receives notice in writing or by telephone less than forty eight hours before the date that the Transport Services are due to be provided, you will incur a charge equal to 50% of the Price.

If you cancel the Transport Service less than twenty four hours before the date that the Transport Services are due to be provided, you will be charged the full Price. If you paid in full upon Booking the Transport Services, you will not be entitled to a refund.

* International

If International Services are booked and Alliance 24/7 Vehicle Recovery & Transportation receives notice of cancellation in writing or by telephone no less than five business days before the date that the Transport Services are due to be provided, there will be no charge. If you paid in full upon booking the Transport Services, you are entitled to a full refund.

If International Services are booked and Alliance 24/7 Vehicle Recovery & Transportation receives notice of cancellation in writing or by telephone with less than five business days before the date that the Transport Services are due, you will not be eligible for any refund. If you paid in full upon Booking the Transport Services, you are not entitled to a refund of the Price.

* Urgent Bookings are non-refundable if cancelled or postponed.
* If you postpone or cancel the Transport Services and as a result of this clause 7, additional amounts are owed to Alliance 24/7 Vehicle Recovery & Transportation, these will be due immediately.
* If you postpone or cancel the Transport Services and have a dispute regarding a payment made to Alliance 24/7 Vehicle Recovery & Transportation, a charge pending or an issue relating to the Transport Service, you must notify Us as soon as possible, and no later than seven days after the Transport Services have been provided, by contacting our Customer Care Team.

Cancellation by Alliance 24/7 Vehicle Recovery & Transportation and its Partners.

* If you breach any term of this Contract then Alliance 24/7 Vehicle Recovery & Transportation and its Partner are entitled to terminate the Contract.
* If the Partner is unable to perform the Transport Services agreed upon Booking (or if We are unable to find an appropriate Partner to undertake the Transport Services), whether through its own fault or as a result of something outside of Our control then Alliance 24/7 Vehicle Recovery & Transportation will notify you as soon as possible in writing or by telephone.
* If you make a Booking, Alliance 24/7 Vehicle Recovery & Transportation shall use its reasonable endeavors to find an available Partner as soon as possible. If Alliance 24/7 Vehicle Recovery & Transportation is unable to do so, we are not in breach of the Contract but you will be entitled to a full refund.

8. Liability For Loss Or Damage

Alliance 24/7 Vehicle Recovery & Transportation shall have no liability to you for any loss or damage to any of your goods or premises or any other loss suffered by you arising out of the Contract.

The Partner will be liable for any loss or damage to your premises and goods subject to you producing satisfactory evidence that the damage or loss was caused by the Partner and not by you or a third party. Their liability to you is limited as follows:

* If the Partner damages premises or property other than the goods they are contracted to transport as a result of their negligence or breach of contract, they are only liable for repairing the damaged area.
* The Partner is not liable for any damage caused to any premises or goods if you ignore Alliance 24/7 Vehicle Recovery & Transportation or the Partner’s advice in relation to the Services.
* You must advise us by email or telephone as soon as you become aware of any damage caused to your premises or your goods upon collection, transportation or delivery and no later than 7 days from the date of delivery.

Neither Alliance 24/7 Vehicle Recovery & Transportation nor its Partners are liable for:

* Damage caused as a result of your actions and/or your breach of these Terms;
* Damage caused by moths or vermin or any other infestation;
* Damage caused by fire, in excess of any insurance cover;
* Damage caused to the vehicle by you or a third party;
* Normal wear and tear;
* Vehicles loaded and/or unloaded against Our or the Partners advice;
* Damage to vehicles not caused by Us or the Partners;
* Damage to vehicle caused by you or a third party when loading or unloading it on and/or off Our vehicles or otherwise;
* Alliance 24/7 Vehicle Recovery & Transportation’s Partners do not transport heavy duty vehicles unless agreed of Alliance 24/7 Vehicle Recovery & Transportation. Alliance 24/7 Vehicle Recovery & Transportation’s Partner is not liable for harm caused heavy duty vehicles transported with or without Our knowledge;
* Damage to your vehicle (unless you can provide evidence that such damage was as a result of the Partner’s negligence);
* Loss incurred if your vehicle is already damaged or had an inherent defect;
* Damage to any collections or documentation including but not limited to left documentation in the vehicle, V5 and other goods left in the vehicle.
* Personal items including but not limited to jewellery, handbags, clothes and hats, left in the vehicle;
* Business loss whatsoever if you are a Private Customer;
* Damage which occurs after the vehicle have been delivered to you or your representative;
* Damage not caused by Us or Our Partners, employees, subcontractors or agents;

Should you decide to help the Partner with the loading or unloading of your vehicle, or travel with the Partner in a vehicle, you do so at your sole risk and the Partner shall not, nor Alliance 24/7 Vehicle Recovery & Transportation, be liable for any damage suffered as a result of such actions.

The Partner’s total liability to you for all claims made in connection with the Contract is limited to £50,000 (fifty thousand pounds).

Transit Outside Of The United kingdom.

If you require Services outside of the United Kingdom, neither Alliance 24/7 Vehicle Recovery & Transportation nor its Partners are liable for any goods confiscated, seized, removed or damaged by any customs authorities or any other government agency unless such damage, confiscation, seizure or removal was as a result of our Partner’s negligence or breach of contract.

Events Outside Of Our Control.

Neither Alliance 24/7 Vehicle Recovery & Transportation nor its Partners are liable for any damage or loss if any of the below occur:

* Acts of God, including but not limited to flood, drought, earthquake or other natural disaster;
* Epidemic or pandemic;
* Acts of war, threat or preparation for war, riot, nuclear or chemical containment, change in the law or action taken by a government or public authority, collapse of buildings, fire, explosion or accident and any labour or trade dispute, strikes industrial action or lockouts;
* Delay in transit;
* Any events which can reasonably be considered outside of Our control.

Neither we nor our Partners will exclude our liability for death or personal injury caused by our or the Partner’s negligence, fraudulent misrepresentation or liability which under the laws of England may not be limited or excluded.

None of our employees or subcontractors other than the Partner who undertook the Transport Services, are independently liable for any loss, damage, mis-delivery, errors or omissions under the Contract.

Delays In Transit:

* If there is a delay in transit or Alliance 24/7 Vehicle Recovery & Transportation’s Partner are unable to deliver your vehicle for reasons not caused by its negligence or breach of Contract, it may store them. You may at Alliance 24/7 Vehicle Recovery & Transportation’s discretion be liable for any storage and redelivery costs.
* Alliance 24/7 Vehicle Recovery & Transportation will provide you with an estimated time for collection and delivery based on information in Our possession. Times may vary due to events outside of our control. Neither we nor our Partner will be liable for any loss suffered by you as a result of this.

9. Insurance and Basic Compensation Cover

Basic Compensation Cover is included in the Price. This provides:

Comprehensive Insurance Cover is made available to all eligible customers upon Booking Our Transport Services subject to payment of the required premium. The premium will be calculated according to the value of the vehicle being transported.

You shall not take or fail to take any action or permit anything to occur that would invalidate a claim under the Basic Compensation Cover and / or the Comprehensive Insurance Cover (if applicable).

Alliance 24/7 Vehicle Recovery & Transportation, its Partners and the Insurer shall not be liable in respect of any claim under the Basic Compensation Cover or the Comprehensive Insurance Cover if and to the extent that you are entitled to make a claim under any other policy of insurance in respect of the matter or circumstance giving rise to such claim.

### 10. Our Rights to Hold The Vehicle

The Partners have the right to hold your goods (lien) until all money owed under the Contract, including applicable interest, has been paid. This includes costs we have incurred for storage and legal costs.

If full payment of any monies owed by you to Alliance 24/7 Vehicle Recovery & Transportation is not received within ninety days We shall be entitled to sell the vehicle or deal with it as we think reasonable and apply any proceeds towards our costs incurred and the money you owe to us.

11. Complaints

Complaints about Our Services

* If you have any complaints about our Services, please contact our Customer Care team who will endeavour to review your complaint and make any necessary actions within seven days of the complaint being received.
* You can visit the citizens advice website on www.adviceguide.org.uk or call them on 0345 04 05 06 for a summary of your key legal rights.

12. How We May Use Your Personal Information

Your Personal Information

We will use the personal information you provide to us:

* to introduce Partners to supply the Transport Services to you and to provide the Transport Services expressly stated as being obligations of Alliance 24/7 Vehicle Recovery & Transportation in these Terms;
* to process your payment for the Transport Services;
* if you agreed upon booking our Services, to give you information about similar services that We provide.
* Please read our privacy policy to fully understand how we use your data.

##### We will only give your personal information to other third parties where the law either requires or allows us to do so.

### 13. Other Important Terms

##### Transferring This Agreement to Someone Else

We may transfer our rights and obligations under these Terms to another organisation. Alliance 24/7 Vehicle Recovery & Transportation will ensure that the transfer will not affect your rights under the Contract.

##### Transferring Your Rights

You may only transfer your rights or obligations under these Terms to another person if Alliance 24/7 Vehicle Recovery & Transportation agree to this in advance in writing.

##### Rights under the Contract

The Contract is between you, Alliance 24/7 Vehicle Recovery & Transportation and Our Partner. No other person has rights to enforce any of its terms unless expressly provided for in these Terms.

##### The Law and the Contract

Each clause of these Terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining clauses remain in full effect.

##### Enforcing the Contract

If we do not enforce these Terms immediately, or if you break the Contract and we delay taking steps against you that will not prevent us taking steps against you at a later date.

##### Applicable Laws to the Contract

These Terms are governed by English law and you can only bring legal proceedings in the English courts.